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## **NEW CLIENT INFORMATION**

### **CHOICE OF PHYSICAL THERAPY CLINIC**

GDPT wants you to know that you have a right to choose the clinic that will best serve your rehabilitation needs; including therapist specialties, clinic location and hours, customer service, etc. We would be honored to be your choice and promise to provide you with the best therapy care possible.

### **OFFICE HOURS**

Great Divide Physical Therapy (GDPT) is currently open from 8:00 am until 6:00 pm Monday thru Friday.

### **APPOINTMENTS**

Please make an appointment in advance as early as possible to ensure you get a time that fits your therapy needs. If you must cancel an appointment, please call us 24 hours in advance to avoid a \$30.00 "Late Cancellation" fee. If you fail to show up for a scheduled appointment you will be responsible for a \$30.00 "No Show" fee. Please wear loose fitting clothing so the problem area can be evaluated as well as appropriate footwear.

### **PRIVACY AND CONFIDENTIALITY**

Medical information that GDPT either collects from you or is shared by you is completely confidential. Please read our clinic's privacy policy.

### **CHANGES IN YOUR HEALTH**

Please inform your therapist to any changes in your medical status. This includes changes to your medication, medical condition, blood pressure, reaction to certain activities or exercises, etc.

### **MEDICAL SUPPLY POLICY**

GDPT provides some exercise aids to patients free of charge such as Therabands and tape. Other specialized supplies and equipment must be purchased when you receive them. If you have any questions on the cost of a product, please let your therapist know.

### **COMMUNICATION WITH YOUR PHYSICIAN**

At GDPT, we strive to communicate with your referring physician regarding your treatment and progress to ensure the highest level of care. Please let us know when you have follow-up or additional appointments with any physicians that may be relevant to your physical therapy.

### **FORMS**

Many of the forms that will need to be filled out prior to your first visit are available on our website for your convenience. These include the patient and insurance information form, general medical history, medication list, and pain diagram. You can fill them out at home and bring them with you to your first appointment.